



# OMA

## OREGON MEDIATION ASSOCIATION

### 23rd Annual OMA Fall Conference

Presented by the Oregon Mediation Association

*in partnership with the*

University of Oregon School of Law

Appropriate Dispute Resolution Center



## Heroes & Villains

## The Power of Collaboration

**Space is limited!**

**Register before October 22!**

**OSB CLE and NASW Education Credits Pending**

**November 6 & 7, 2009**

**University of Oregon**

**Eugene, Oregon**

**OMA is a non-profit association committed to the development, support, and advocacy of mediation in the State of Oregon**

## PROGRAM HIGHLIGHTS

### **Keynote Speaker: Larry Susskind, Ph.D.**

*Friday, November 6, 2009: 9:45 a.m. - 11:30 a.m.*

Larry Susskind is the Ford Professor of Urban and Environmental Planning at MIT, where he has been a member of the faculty in the Department of Urban Studies and Planning for almost 40 years. At MIT, he co-chairs the MIT-USGS Science Impact Collaborative which is training a new generation of science impact coordinators who can facilitate problem solving at the intersection of science, politics and policy. Dr. Susskind is also a Visiting Professor at Harvard Law School where he teaches advanced negotiation and mediation courses and serves as Vice Chair for Instruction at the Program on Negotiation, which he helped to found more than 25 years ago.

In 1993, Larry created the Consensus Building Institute, a not-for-profit organization that provides mediation services in some of the world's most complicated disputes. He has served as a court-appointed special master and has mediated more than 50 multiparty complex disputes including global environmental treaty negotiations. He is the author or co-author of 16 books including: *Breaking Robert's Rules; Multiparty Negotiation and Built to Win: Creating a World-Class Negotiating Organization*. He has won the Best Negotiation Book of the Year award twice and was named Distinguished Urban Planning Educator of the Year in 2005.

### **Silent Auction & Reception with No-Host Bar**

*Friday, November 6, 2009: 5:30 p.m. - 7:00 p.m.*

Join us for the OMA Conference Reception & Silent Auction! Open to those not attending the full conference, this event is a wonderful opportunity to socialize, network and unwind. Light refreshments will be served. Settle into the evening mingling with new and old friends and bid with abandon on the auction items. Don't miss out on the fun!

### **Raffle Baskets**

Throughout the conference, you'll be able to purchase \$1 tickets for a chance of winning an awesome raffle basket. Interested in donating a raffle basket? Call the OMA office at 503-872-9775.

### **OMA Membership Breakfast**

*Saturday, November 7, 2009: 8:15 a.m. - 9:15 a.m.*

Join Oregon Mediation Association (OMA) Board members, staff, and committee members to hear about organizational highlights and policy issues being considered by OMA.

### **Luncheons**

Registration for each day includes lunch. Friday's lunch will provide an opportunity for informal networking with others who share similar interests. Saturday's luncheon will include some new awards recognizing special contributions to the field of mediation in Oregon. Both lunches will include a vegetarian and vegan option for those who indicate that preference on their registration form.

## HELPFUL INFORMATION

### **About OMA**

The Oregon Mediation Association (OMA) is a non-profit organization of members committed to the development, support and advocacy of mediation in the state of Oregon. To join OMA or for more information, call us at 503-872-9775, e-mail us at [oma@omediates.org](mailto:oma@omediates.org), or visit our website at [www.omediates.org](http://www.omediates.org).

### **Location & Directions to the University of Oregon**

The 23rd Annual Fall Conference will be held at the University of Oregon School of Law located at 1515 Agate Street in Eugene, OR. For more information about the University of Oregon, visit [www.uoregon.edu](http://www.uoregon.edu). For detailed directions to the conference site, visit <http://omediates.org/pg1014.cfm>.

### **Parking**

On Friday, parking will be available in campus parking lots. A \$5.00 parking permit is required and may be purchased the day of the conference at the Campus Information Kiosk. Parking in campus lots is free after 6:00 p.m. on Friday and all day Saturday.

### **Conference Registration Information**

2009 conference registration information is available online at: <http://omediates.org/pg1013.cfm>.

### **Early Registration Deadline**

Register by October 22, 2009 to receive the lowest conference rate. Registrations received after 10/22/2009 will incur a \$50 late fee.

### **OMA Members - Reduced Registration Rate**

OMA members receive a reduced conference rate. It's a perfect time to join OMA! Just visit <http://omediates.org/pg89.cfm>.

### **Workshop Materials**

Workshop materials will be available either on a CD or in a printed handbook. Please mark your preference on your registration form.

### **Oregon State Bar - ADR Track.**

OMA is pleased to again welcome the Oregon State Bar Association's ADR Section (OSB-ADR) as a conference participant. Sessions for the OSB-ADR track are offered throughout the conference and have CLE credits pending.

### **Book Sales**

The University of Oregon Bookstore will have a display of books related to mediation and dispute resolution. Be sure to check out books recommended by our keynote speaker and session presenters!

### **OMA Conference "Buddy System"**

Is this your first OMA Conference? We want you to feel at home! Would you like someone to greet you at the conference, answer questions and help you navigate workshop sessions? Are you a conference veteran interested in helping new attendees have a great experience at the conference? If you'd like to participate in our Buddy System, check the appropriate box on the registration form.

### Lodging Information

*The Broadway Inn* (476 E Broadway, Eugene, OR 97401) is located in downtown Eugene, approximately one mile from the conference site. Conference rates are \$48.95 plus tax per night (1 bed, single or double occupancy) and \$62.95 plus tax per night (2 beds, double to quad occupancy). Parking is free. For more information, visit <http://www.eugenebroadwayinn.com>. For reservations, call 541-344-5233 or 800-876-7829 or email [info@eugenebroadwayinn.com](mailto:info@eugenebroadwayinn.com) and be sure to mention the OMA Conference. Rates are good until the conference date, subject to availability.

*The Best Western New Oregon Motel* (1655 Franklin Blvd, Eugene, OR 97403) is located 3 blocks from the conference site and has set aside rooms for \$86.99 plus tax per night (single or double occupancy) or \$89.99 plus tax per night for two beds. Parking is free. For information, visit [www.bestwestern.com/neworegonmotel](http://www.bestwestern.com/neworegonmotel). For reservations, call 541-683-3669 or email [neworegon@aol.com](mailto:neworegon@aol.com) and request the OMA group rate. Rates are good until October 25<sup>th</sup>, subject to availability.

For additional information on conference lodging options, room sharing and home stays, visit <http://omediates.org/pg1025.cfm>

### Volunteer Opportunities

A limited number of volunteer positions are available for the conference. Visit <http://omediates.org/pg1017.cfm> or email [oma@omediates.org](mailto:oma@omediates.org) to request a Volunteer Application. Applications are due by October 15th, 2009. Conference volunteers will be eligible for a 15% discount on their first year's membership fee. This discount only applies to those joining OMA for the first time.

### Exhibit Space

Interested in promoting your organization, service or product? Join us as a conference vendor. For more information on purchasing a vendor table for a small fee, visit [www.omediates.org/pg1016.cfm](http://www.omediates.org/pg1016.cfm) or contact OMA at [oma@omediates.org](mailto:oma@omediates.org) or 503-872-9775.

### Promote Yourself!

Advertise your services and products in our Conference Handbook and CD with a full page, half page, or quarter page ad. For information on our rates, visit [www.omediates.org/pg1015.cfm](http://www.omediates.org/pg1015.cfm) or contact OMA at [oma@omediates.org](mailto:oma@omediates.org) or 503-872-9775.

### Registration Payment & Confirmations

We accept government payment vouchers and purchase orders for advance registrations. Please send your registration form to the OMA office and indicate the voucher or purchase order number. Voucher and purchase order payments can be sent separately but must be received by October 30, 2009.

You will not be sent written confirmation prior to the conference. If your organization or agency requires confirmation, please email [oma@omediates.org](mailto:oma@omediates.org) or call OMA at 503-872-9775.

### Cancellation & Refund Policy

Cancellation by registrant before October 15, 2009 = 50% refund

## CONFERENCE AT A GLANCE

### Friday, November 6, 2009

8:30 a.m. - 9:15 a.m.	Registration
9:15 a.m. - 9:35 a.m.	Opening Ceremony in the Longhouse
9:45 a.m. - 11:30 a.m.	Presidential Welcome; Keynote Address by Larry Susskind, Ph.D.
11:30 a.m. - 12:30 p.m.	Networking Lunch
12:30 p.m. - 2:00 p.m.	Workshop Session #1
2:00 p.m. - 2:15 p.m.	Break
2:15 p.m. - 3:45 p.m.	Workshop Session #2
3:45 p.m. - 4:00 p.m.	Break
4:00 p.m. - 5:30 p.m.	Workshop Session #3
5:30 p.m. - 7:00 p.m.	Conference Reception and Silent Auction

### Saturday, November 7, 2009

8:00 a.m.	Registration
8:15 a.m. - 9:15 a.m.	OMA Membership Breakfast
9:30 a.m. - 11:00 a.m.	Workshop Session #4
11:00 a.m. - 11:15 a.m.	Break
11:15 a.m. - 12:45 p.m.	Workshop Session #5
12:45 p.m. - 2:00 p.m.	Conference Luncheon
2:15 p.m. - 3:45 p.m.	Workshop Session #6

### Track Key

Workshops will be associated with one or more of the following tracks:

ADR/Legal - <b>L</b>	Restorative Justice - <b>RJ</b>
Community/Cross Cultural - <b>C</b>	Tools and Technology - <b>T</b>
Public Policy - <b>PP</b>	Work Place - <b>WP</b>

## Workshop Sessions • Friday, November 6, 2009

**Please Note:** Seven of the workshops are 180 minute double sessions. Attendees who register for these three hour workshops will be expected to attend both sessions. When registering for your workshop selections, please be aware that **the following are double sessions: 1f/2f, 2a/3a, 2b/3b, 4e/5e, 4f/5f, 5a/6a, 5b/6b, and 5c/6c.**

### Workshop Session #1 Friday, November 6, 2009 12:30 p.m. to 2:00 p.m.

#### 1a. Friends, Foes, or Business as Usual? (L)

This presentation, based on a case study, will shed light on problems that can arise when a U.S. not-for-profit and a U.S. for-profit organization attempt to work together with the same Chinese manufacturer accustomed to developing extended networks of Guanxi relations.

**Ron Severson**, Senior Instructor of Business Communication, Lindquist College of Business, University of Oregon

#### 1b. We Are All Online Mediators (T)

Viewing mediation as either face-to-face or online is, generally, a false dichotomy. Nearly all mediators routinely compliment their face-to-face communications with e-mail and attachments. This workshop will examine the issue of how mediators can best integrate the Internet into their practices. Also examined will be issues of access and cost.

**James C. Melamed**, CEO, Mediate.com

#### 1c. Designing Justice: Systems for Managing Conflict (L)

As mediators, arbitrators, and process consultants, we design justice. The question is, which kind of justice? This session will examine dispute system design (DSD) in courts and employment, discuss the implicit definition of justice, and examine data on performance. The workshop will include a discussion with participants about how we should design justice.

**Lisa Blomgren Bingham**, Keller-Runden Professor of Public Service, Indiana Univ. School of Public & Environmental Affairs

#### 1d. Racism and Mediation: It's Not Personal. It's Business. Or Is It? (C)

Have you ever heard a racist comment during case development? During a mediation session? What did you do? Could you have done something differently? Would you have done something differently if you weren't in a mediator's role? This interactive workshop will explore what the mediator's role is or isn't in terms of addressing racism in mediation.

*Staff and Volunteer Mediators from Resolutions Northwest:*  
**Christina Albo, Sandy Bacharach, Teri Pierson, Afifa Ahmed Shafi, and Aden Martin**

#### 1e. Healing After Hate: Repairing the Harms Caused by a Hate Crime (C, RJ)

In 2002, white supremacists threw swastika-etched stones into Temple Beth Israel (TBI) during a Shabbat service. In 2005, a young man who participated in the crime communicated to Temple Beth Israel, through Community Mediation Services, that he would like to make amends. A year of mediated dialogue followed. Join us for a panel presentation by people who participated in the dialogue followed by an open conversation with the conference attendees.

**Melissa Crabbe**, Assistant National Director of the Inside-Out Prison Exchange Program

#### 1f/2f. Decisions in a Nutshell: Lessons from Economics, Self-Analysis and Psychology (L,T)

Part One of the session will address three primary ways mediators come to understand how people behave in mediation. The session will synthesize the 'greatest hits' from the fields of economics, self-analysis, and psychology as a prelude to Part Two focusing on the new neuroscience and its implications for dispute resolution. Recent scientific advances in magnetic resonance imaging have enabled a radically different approach to studying the process of making decisions. Part Two will consider whether neuroscience and Alternative Dispute Resolution are "ready for prime time" or whether we need to wait a while before changing the way we mediate.

**Richard Birke**, Director, Willamette University (WU) Center for Dispute Resolution and Associate Professor of Law at WU

### Workshop Session #2 Friday, November 6, 2009 2:15 p.m. to 3:45 p.m.

#### 2a/3a. Marketing Mediation - Pilot Project Report and Strategies (C, T)

East Metro Mediation, in collaboration with the Oregon Mediation Association, hired Pac/West to develop a strategic marketing campaign as a pilot project to promote housing mediation. This session will provide background information and report on the results of the pilot project. The session will also include an opportunity for participants to explore their own marketing needs.

**Andy Wiselogle**, Director, East Metro Mediation  
**Dena Marshall**, Mediator, Marshall Mediation  
**Mike Dahlstrom**, Program Educator, Washington County Department of Land Use and Transportation  
**Cassy Kramer**, Business Development Manager, Pac/West

#### 2b/3b. Crossing the Bridge: Skills for Mediating Intercultural Conversations (C, T)

This workshop explores how to apply mindfulness when mediating intercultural conflict in mediation and in life. Through interactive exercises, including scenarios from actual intercultural mediations, participants will gain self-awareness around when and how to work with cultural issues that often arise in mediation.

**Afifa Ahmed Shafi**, Cultural Competency Trainer & Mediator  
**Teri Pierson**, Facilitator, Mediator, & Trainer

#### 2c. Change Resistance: How It Affects Dispute Resolution and What You Can Do About It (L, T)

This session focuses on post-agreement implementation issues, in particular, managing change resistance in dispute resolution. We will look at: common barriers to post-agreement implementation; why people (including us!) resist change; implications for dispute resolution professionals; and strategies for managing change resistance.

**Jen Reynolds**, Professor of Law, University of Oregon

#### 2d. The Mediator's Offer: Is It a Tool for Collaboration or Is It Arbitration in Disguise? (L)

In many mediations, impasse is broken when the mediator presents a "mediator's offer". This session will use a recent case study to emphasize the ethical and theoretical issues, as well as practical steps participants can use in their next mediation.

**Richard Spier**, JD; Arbitrator & Mediator

## Workshop Sessions • Friday, November 6, 2009 & Saturday, November 7, 2009

### 2e. Resolving Conflicts in the African Immigrant Community of Portland (C)

Resolutions Northwest (RNW) and IRCO Africa House have been engaged in a year-long collaborative project. In this workshop you will gain a greater understanding of the African immigrant community, explore similarities and differences between Western and African conflict resolution styles and processes, and discover successes and challenges of recruiting and retaining African volunteer mediators.

**Christina Albo**, Director of Mediation Services, Resolutions NW  
**Daniel Amine**, Mediation Specialist, IRCO Africa House  
**Masikini Maguy Kavira**, Community Health Educator and Mediation Specialist, IRCO Africa House

### 2f. Continued from 1f: Will Neuroscience Change the Way We Mediate? (L, T)

**Workshop Session #3**  
**Friday, November 6, 2009**  
**4:00 p.m. to 5:30 p.m.**

### 3a. Continued from 2a: Marketing Mediation - Pilot Project Report and Strategies (C, T)

### 3b. Continued from 2b: Crossing the Bridge: Skills for Mediating Intercultural Conversations (C, T)

### 3c. How Mindfulness and Loving-Kindness Practice Support Mediator Presence (C, T)

Maintaining a compassionate presence to be with the strong emotions and intense interactions of disputants requires clarity, steadiness, and warmth. This workshop will focus on ways to cultivate those qualities through loving-kindness and mindfulness practices.

**Mary Zinkin**, Ph.D.; Director of the Center for Conflict Studies

### 3d. The Elephant in the Room: A Look at Attorney Negotiation Ethics (L)

While attorney negotiation ethics are the subject of many articles, seminars, and discussions, there are no rigorous and well publicized studies of whether attorneys are actually complying with the current negotiation ethics framework. This session will present the results of a recent study of attorney negotiation ethics and suggestions for rule revisions.

**Art Hinshaw**, Clinical Professor of Law and Director of the Lodestar Dispute Resolution Program, Arizona State University

### 3e. What Lawyers (and Everyone Else) Need to Know About Psychology Before They Negotiate (L, T)

Over the past several decades, psychological researchers have tested strategies to determine what "works" to negotiate effectively. This session will provide an overview of these strategies and ways to use them in the context of resolving disputes. Negotiators and mediators will come away with some concrete strategies to employ in their practices.

**Donna Shestowsky**, Professor of Law, University of California Davis, School of Law

### 3f. Does Mediation Have a Spiritual Dimension? (C)

This session will include a journey into dimensions of mediation that we experience but about which we seldom dialogue. Parameters are set for a dialogue that focuses on experiences in mediation that are difficult to define, yet important to know. Participants will learn about dialogue tools that allow us to apply our observations for helping create mutual gain situations.

**Charles Young**, Mediator, Facilitator, & Trainer

**Workshop Session #4**  
**Saturday, November 7, 2009**  
**9:30 a.m. to 11:00 a.m.**

### 4a. How I Learned to Stop Worrying and Learned to Love Not Being an Attorney-Mediator (L, T)

Has the legal profession won the public relations campaign to define mediation? Should non-attorney mediators care anymore? This conversation will explore such provocative questions and offer ideas to alter our mindset about this debate. You will be challenged to consider ways to move your work upstream, away from the legal arena.

**Greg Abel**, Senior Partner, Sound Operations Group, LLC  
**Chris Sheesley**, MA; Principal, In-Accord, Inc.

### 4b. 'Tis not! 'Tis so! The Roots of Conflict in the Psychology of Reality Formation (T)

We know the importance of understanding the source of a conflict in attempting to work towards its resolution. The premise of this session is that the necessary and pervasive human consciousness activity of constructing reality is at the root of many conflicts. To the degree that this is true, increasing our awareness of this cause of conflict will help us better navigate the stormy terrain.

**Tim Hicks**, Director of Master's Degree Program in Conflict and Dispute Resolution, University of Oregon

**Carrie Heltzel**, Administrator, Oregon Office for Community Dispute Resolution, University of Oregon School of Law

### 4c. Beyond Competency: Designing OMA's Model Guidelines for Mediator Education, Training, and Experience (L, T)

Based upon the 2007 Quality Assurance Task Force Report, the OMA Board of Directors adopted the 2008 Quality Enhancement Initiative and requested a proposal for mediator training and education guidelines. Explore the draft model guidelines for private practice mediators and offer your input on how we should move forward with enhancing the practice of mediation.

*Members of the OMA Standards & Practices Committee:*

**Larry Coady**, **Bill Gross**, and **Sam Imperati**

### 4d. Asking Powerful Questions in Mediations (T)

The questions we ask during mediation have a great deal to do with how willing the parties are to look at all the possibilities available for making good, sound decisions. This workshop will focus on the importance of asking questions that lead to the heart of the issues and interests and open the parties to listen differently and deeply.

**Tsipora Dimant**, Manager, Community Education Program, Portland Community College

## Workshop Sessions • Saturday, November 7, 2009

### **4e/5e. Embracing Fear, Greed and Pride in Mediation - Starting With Our Own! (C, T)**

In this session, we will explore and practice several mindfulness techniques to access, embrace, and let go of fear, greed, hatred, and pride. Developing greater mindfulness facilitates the emergence of what is deeper and wiser within us and sets the stage for working more effectively with clients.

**Barry Nobel**, JD, Ph.D.; Lane County Family Mediation Program

### **4f/5f. The West Eugene Collaborative: A New Vision for West Eugene (PP)**

Members and facilitators from the West Eugene Collaborative (WEC) will lead an interactive discussion of the two year process that led to unanimous consensus on a set of integrated transportation, land use, and environmental recommendations.

**Tim McCabe**, MS; Associate, Oregon Consensus Program

**The Honorable Kitty Piercy**, Mayor of Eugene, Oregon

**Rob Zako**, West Eugene Collaborative

**Jamie Damon**, MA; Community Consensus Director, Oregon Consensus Program, Portland State University

**Workshop Session #5**  
**Saturday, November 7, 2009**  
**11:15 a.m. to 12:45 p.m.**

### **5a/6a. Sharing Experiences: A Forum for Mediation Trainers and Coaches (T)**

This two-part session is intended for Basic Mediation Trainers and Coaches. In Part One, facilitators will elicit from participants the models of mediation that they use in their mediation training. In Part Two, trainers will share tools and exercises that they have found particularly helpful. There will be time for demonstrations of some of these exercises.

**David Bertram**, Mediation Coordinator, Marion Cnty Circuit Court

**Mary Miller**, Executive Director, Mediation Works

### **5b/6b. Citizen Empowerment: Using Consensus Forums to Build Community (PP)**

Our founders saw the wisdom in the elective dimension of democracy. In this session, participants will learn five successful techniques for democratic action and brainstorm ways in which these strategies can be linked together to form a larger, cross-party political movement.

**Christopher Muir**, MA in Teaching & Social Studies, Pacific University

### **5c/6c. Stop That PowerPoint Before It Kills Again (T)**

This presentation describes a new approach to PowerPoint presentations that is intended to significantly increase engagement and presenter effectiveness. It will help you and your staff create presentations that will succeed in conveying the key points and will increase audience integration of those points.

**Bill McGann**, Owner, Third Side Mediation and Coordinator, IEP Facilitation Program for SW Washington Educational Service Dist.

### **5d. Using Conflict Resolution to Address Workplace Bullying (WP)**

Workplace bullying affects more than 50% of American workers every year and costs American businesses and organizations

millions of dollars in creativity, production, and lost revenue. This session will focus on prevention, intervention, mediation, and behavior modification strategies for both bullies and victims that may lead to a positive work environment.

**Donna Harris**, MA Student in Conflict Resolution, PSU

### **5e. Continued from 4e: Embracing Fear, Greed and Pride in Mediation - Starting With Our Own! (C, T)**

### **5f. Continued from 4f: The West Eugene Collaborative: A New Vision for West Eugene (PP)**

**Workshop Session #6**  
**Saturday, November 7, 2009**  
**2:15 p.m. to 3:45 p.m.**

### **6a. Continued from 5a: Sharing Experiences: A Forum for Mediation Trainers and Coaches (T)**

### **6b. Continued from 5b: Citizen Empowerment: Using Consensus Forums to Build Community (PP)**

### **6c. Continued from 5c: Stop That PowerPoint Before It Kills Again (T)**

### **6d. Dispute Resolution Across Religions: What We Must Know (C, T)**

As globalization transforms our world, effective Cross-Cultural Dispute Resolution is a necessity. To succeed in the face of profound difference, parties in conflict must work especially hard to effectively communicate and seek understanding. This session will suggest a path that incorporates mutually beneficial techniques that can make future negotiations between government agencies and religious minorities more effective.

**Sukhsimranjit Singh**, LL.M.; Associate Director, Center for Dispute Resolution, Willamette University College of Law

### **6e. Mediation at the Improv: Encouraging Creativity and In-the-Moment Awareness (T)**

As mediators, we must appropriately respond to who and what shows up in our sessions. In this session, you will practice navigating unforeseen elements that often occur in mediations. Drawing from improvisational theatre exercises and creativity research, this workshop will help build your capacity to facilitate creative, inclusive, collaborative discovery when tensions are high.

**Louise Neilson**, Adjunct Professor, Marylhurst University  
**Zorwyn Madrone**, MFA; Facilitator, Naropa University Restorative Justice Pilot Program

### **6f. Serious and Violent Crime Dialogues: Real Experiences and Real Benefits (C, RJ)**

The Facilitated Dialogue program at the Oregon Department of Corrections was created to provide victims and survivors of serious and violent crime an option for action in dealing with the trauma of their experience. This session will address how the program structure, dialogue technique, and ethical considerations have evolved and will include a presentation by a victim/survivor who has participated in a dialogue process.

**Mike Niemeyer**, ADR Coordinator, OR Department of Justice

# Conference Registration Form

**Oregon Mediation Association 23rd Annual Fall Conference**  
**Sponsored in partnership with the**  
**University of Oregon School of Law Appropriate Dispute Resolution Center**  
**November 6 & 7, 2009 • Eugene, Oregon**  
**For more information or to register online, visit [www.omediate.org](http://www.omediate.org)**

*All information on the registration form must be completed or it will not be processed!*

**REGISTRATION INFORMATION** (Please print clearly!)

Name: \_\_\_\_\_ Phone: \_\_\_\_\_

Email: \_\_\_\_\_

Full Address: \_\_\_\_\_

**Workshop Materials:** (Participants will receive **either** a CD or a hard copy packet of workshop materials. Check only one box.)

- I would like to receive a hard copy packet of the workshop materials.  
 I would like to receive a CD of the workshop materials.

**Buddy System:** (Check here if you are interested in participating.)

- I am an OMA Conference veteran and I can be a buddy.  
 This is my first OMA Conference and I would like a buddy.

**CONFERENCE REGISTRATION FEES**      **Both Days**      **One Day**

- |  |                                 |                                |
|--|---------------------------------|--------------------------------|
| <input type="checkbox"/> OMA Member - Paid Practitioner.....   | <input type="checkbox"/> \$225  | <input type="checkbox"/> \$150 |
| <input type="checkbox"/> OMA Member - Unpaid Practitioner or Full-Time Student.....                    | <input type="checkbox"/> \$125  | <input type="checkbox"/> \$80  |
| <input type="checkbox"/> Non-OMA Member.....<br><i>Save Today! Become a member!</i>                    | <input type="checkbox"/> \$295  | <input type="checkbox"/> \$195 |
| <input type="checkbox"/> Conference Volunteer*.....  | <input type="checkbox"/> \$95   | <input type="checkbox"/> \$50  |
| <input type="checkbox"/> Presenter (OMA Member).....   | <input type="checkbox"/> \$180  | <input type="checkbox"/> \$120 |
| <input type="checkbox"/> Presenter (Non-OMA Member).....   | <input type="checkbox"/> \$236  | <input type="checkbox"/> \$156 |
| <input type="checkbox"/> Presenter (Attending Only My Own Session).....                                | <input type="checkbox"/> \$Free |                                |
| <input type="checkbox"/> Group Discount** (OMA Member - Paid Practitioner).....                        | <input type="checkbox"/> \$202  | <input type="checkbox"/> \$135 |
| <input type="checkbox"/> Group Discount** (OMA Member - Unpaid Practitioner or Full-Time Student)..... | <input type="checkbox"/> \$112  | <input type="checkbox"/> \$72  |
| <input type="checkbox"/> Group Discount** (Non-OMA Member).....  | <input type="checkbox"/> \$265  | <input type="checkbox"/> \$175 |

\*Volunteers must be pre-approved by OMA.

\*\*Group discount rates apply only when registering five (5) or more people from the same organization at the same time. Please contact the OMA office prior to selecting this option. Please list your organization:

**Late Fee** (Registrations postmarked after 10/22/09).....  \$50

**TOTAL FEES** \$ \_\_\_\_\_

**PAYMENT METHOD**

- Check (made payable to the Oregon Mediation Association)  
 Government Voucher/Purchase Order # \_\_\_\_\_  
 Credit Card (Visa or MasterCard only – enter information below)

Card Holder Name: \_\_\_\_\_

Billing Address: \_\_\_\_\_

City, State, Zip: \_\_\_\_\_

Telephone # of Card Holder: \_\_\_\_\_

Email (for receipt): \_\_\_\_\_

Card Number: \_\_\_\_\_

Expiration Date: \_\_\_\_\_ CSC Code (on back of card): \_\_\_\_\_

Card Holder Signature: \_\_\_\_\_

**Lunch Choice:**  Non-vegetarian  Vegetarian  Vegan

**Continuing Education Credit:** (Applications pending)

- I want OSB CLE Credit. My OSB Bar # is \_\_\_\_\_.  
 I want NASW Credit.

**WORKSHOP SELECTIONS**

Space is limited and workshop preferences will be assigned on a first-come, first-served basis. **Please indicate your first and second choices for each session. If your first choice session is full and you do not indicate a second choice, you will be assigned to another session based on availability. If you register for a three hour session, you are expected to attend both parts.**

For each session, write the letter (a through f) for the workshops you are requesting as your 1st and 2nd choices.

**Friday, November 6, 2009**

- |            |                      |
|------------|----------------------|
| Session #1 | 1st Preference _____ |
|            | 2nd Preference _____ |
| Session #2 | 1st Preference _____ |
|            | 2nd Preference _____ |
| Session #3 | 1st Preference _____ |
|            | 2nd Preference _____ |

**Saturday, November 7, 2009**

- |            |                      |
|------------|----------------------|
| Session #4 | 1st Preference _____ |
|            | 2nd Preference _____ |
| Session #5 | 1st Preference _____ |
|            | 2nd Preference _____ |
| Session #6 | 1st Preference _____ |
|            | 2nd Preference _____ |

**Register online at [www.omediate.org/pg1010.cfm](http://www.omediate.org/pg1010.cfm)  
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