

Appropriate Dispute Resolution Center 2008

UNIVERSITY OF OREGON

Raymund Gift Supports ADR Center Expansion



STEVE RAYMUND

A generous \$200,000 gift from UO alum Steve Raymund '78 will support expansion of the Appropriate Dispute Resolution Center. Raymund is a Florida entrepreneur and retired CEO of Tech Data Corporation who recently reconnected with the UO through Cheyney Ryan, a philosophy professor and cofounder of the ADR Center's master's degree program. Raymund says he remembers Ryan as a "Renaissance man who has dabbled in many things and has earned recognition in diverse communities for his contributions."

Raymund's gift will be used to strengthen the ADR Center, including supporting faculty work; providing stipends for student fellows, including three

students currently working in Northern Ireland; and providing enriched offerings centered around dispute resolution for the community and the UO. The gift has also been used to increase the center's capacity by hiring new Assistant Director Jessica Walker-Keleher, an expert in international conflict resolution, education and nonprofit management (see article on page 2).

"We are most grateful for this extremely generous gift," says Jane Gordon, ADR Center director. "Mr. Raymund's philanthropy provides added momentum and depth to our robust and growing program."

Raymund says he believes it's important for state universities to distinguish

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Kilkenny Gift Launches Competition Not Conflict



PAT AND STEPHANIE KILKENNY

A new interdisciplinary program within the University of Oregon's Appropriate Dispute Resolution Center will promote sports as a healthy alternative to conflict and as a vehicle for teaching

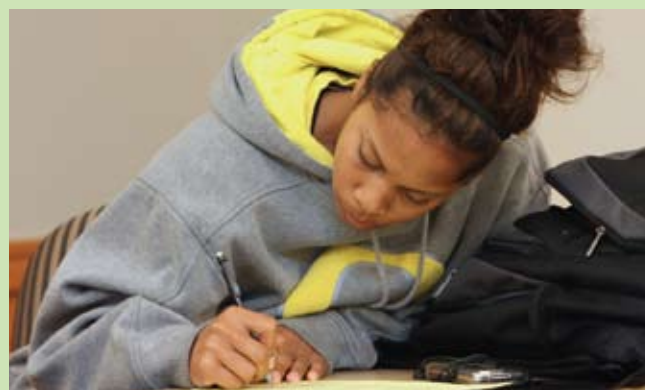
dispute resolution skills.

The new program, Competition Not Conflict, has been made possible through a generous \$460,000 gift from UO athletic director Pat Kilkenny and his wife, Stephanie. The new program is in keeping with Kilkenny's efforts to unite athletics and academics. "If we work together, the combination of both groups is powerful," he says.

The gift for the Competition Not Conflict program is part of a \$1.5 million gift made by the Kilkennys to UO academic programs. "Stephanie and I talked a lot about the great things the University of Oregon is doing," Kilkenny says. "We found some opportunities to make a real difference. And we wanted to send a message that 'student' comes first in 'student athlete.'"

According to Tori Klein, program director of Competition Not Conflict, the initiative will strive to reduce destructive conflict in sports and to promote the positive values of competition. "We'll teach undergraduate and graduate courses on the opportunities to use athletics as a socially useful alternative to conflict," she says. The program will offer workshops and create learning materials for youth coaches and referees,

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On the cover: Our center is made vibrant by a mix of law, graduate, undergraduate, and international students who bring different perspectives and experiences to the study of dispute resolution.

Appropriate Dispute Resolution Center

Jessica Walker-Keleher
Assistant Director

Jessica Walker-Keleher, an expert in conflict resolution, has a broad background in mediation, education, and nonprofit management. She led a research team at the Boston Consortium on Gender, Security, and Human Rights; consulted with UNESCO; worked with the National Resource Center for Youth Mediation in New Mexico; conducted conflict resolution training for Medical Assistance Programs International in East and Central Africa; and cofounded a community dispute resolution center in Montana.



Walker-Keleher is finishing her Ph.D. at the Fletcher School of Law and Diplomacy at Tufts. She has a master of education degree from Harvard and a master of arts in conflict resolution from Antioch. Her undergraduate degree is from Swarthmore.

Competition Not Conflict

Tori Klein
Program Director

Tori Klein is devoted to empowering adults and youth through sports and policymaking. She earned a degree in journalism and communication at Oregon in 2004. A scholar athlete, she served on the Student Athlete Advisory Council. After graduation, she worked as a legislative assistant to Oregon State Senator Floyd Prozanski, and as an assistant coach for the UO Department of Intercollegiate Athletics.

Klein has studied law at the UO School of Law since 2006, with a focus



on conflict and dispute resolution. She has participated in conflict resolution skills training sessions for the university and the community, and has mediated in Lane County Small Claims Court.

Master's Students' Final Projects Feature Widely Varied Topics

Here's a sampling of final projects written by students in the master's program in conflict and dispute resolution last year:

- "Negotiating Beauty: Why Attractive Negotiators Have the Edge"
- "The West Eugene Collaborative: Consensus Planning for the Future of West Eugene"
- "An Assessment on the Role of Online Dispute Resolution and Technology Assisted Group Solutions in Schools"
- "Oregon Welfare Programs and the Adoption of Dr. Ford's Collaborative Model of Case Management"

RAYMUND

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themselves in specific disciplines because by doing so, they create a "halo effect" for the university at large. "By all accounts, the Appropriate Dispute Resolution Center is doing just that," he says. "They are beginning to get lots of recognition, including an invitation to be a part of the Carnegie network—plus their program is highly rated."

KILKENNY

Continued from page 1

and give athletes opportunities to learn conflict resolution skills that they can, in turn, teach to young people in their communities.

Master's students in the Competition Not Conflict program recently provided two "Personal Best" leadership camps for eighty high school students volunteering at the Olympic trials held in Eugene.

Exploring the F Word

Realms of Forgiveness Symposium Takes on Loaded Topic

Last spring, the University of Oregon's conflict and dispute resolution master's degree program, along with Community Mediation Services of Eugene, cosponsored Realms of Forgiveness, a two-week series of free presentations, workshops, panel discussions, and short films that explored the controversial topic of forgiveness. The program was anchored by the Forgiveness Project's exhibition, *The F Word: Photos and Stories of Forgiveness*.

"There are those who see forgiveness as an immensely noble and humbling response to atrocity—and those who simply laugh it out of court," says Marina Cantacuzino, founder of the Forgiveness Project. "For the first group, forgiveness is a value strong enough to put an end to the tit-for-tat settling of scores that has wreaked havoc over generations. But for the second group, forgiveness is just a cop-out, a weak gesture that lets the violator off the hook and encourages only further violence. For some people, forgiveness is a very dirty word indeed."

Master's program director Tim Hicks gave a presentation on the role of forgiveness in our response to the climate change crisis. Reflecting on the event, he says, "It's unlikely that we can live our lives without, in one way or another, being hurt by someone else's actions or hurting others by our actions. For this reason, forgiveness remains a profound and central life issue that poses many questions. What is true forgiveness? When does it apply? What is the relationship between the forgiver and the forgiven? We wanted to offer a project of value to the community."

For more about individual events in the series, visit conflict.uoregon.edu/forgivenesssevents.html. For more about *The F Word* exhibit, visit www.theforgivenessproject.com.

At the Law School

Media Coverage of Social Conflict: Wanting More Than “Competing Sides”

During this past academic year, the Appropriate Dispute Resolution Center, in partnership with the Center for the Study of Conflict, Law, and the Media at the University of Missouri, Columbia, and the UO School of Journalism and Communication, sponsored a symposium, “Interest-Based Reporting: Elevating the Coverage of Conflict.” The symposium addressed the conundrum created by the contemporary media’s “competing sides” coverage of social conflict. Critics charge that this method of covering conflict doesn’t provide useful information to the public and has contributed to a media credibility crisis.

At the event, panels of practicing journalists, academics, and political activists discussed a new way of covering conflict that integrates conflict theory with a journalism practice called



Richard Reuben, University of Missouri, Columbia.

“interest-based reporting.” Interest-based reporting, for example, deemphasizes the positions of the parties and emphasizes instead what conflict theory calls “interests”—the needs, interests, and concerns that drive those positions. Featured speakers included Richard Reuben and Michael Grinfeld, codirectors of the Center for the Study of Conflict, Law, and the Media, who first discussed this new approach in fall 2006.

Public Policy Collaborative

The ADR Center has recently begun an exciting partnership with the National Policy Consensus Center, the Conflict Resolution Graduate Program at Portland State University, and the Sidney Lezak Project to initiate an ongoing program to provide training and intern-extern placements for students interested in public policy dispute resolution and collaboration.

This program gives law students at the UO and dispute resolution master’s students at PSU and the UO an overview of the stages of the public policy agreement-seeking processes used by the Oregon Consensus Program, the state’s program to provide mediation and other alternative dispute resolution services to public bodies and individuals who have disputes with public bodies. Participants also learn about the collaborative governance approach promoted by Oregon Solutions, an initiative that grew out of the Oregon Sustainability Act of 2001, which promotes a new governance style for community projects based on the principles of collaboration, integration, and sustainability.

Michael Moffitt, ADR Center associate director, cites this initiative as an example of the center’s core mission in action. “Our center provides students with opportunities to learn and to serve. Promoting effective, creative, and wise public policy decision-making is often dauntingly complex—and absolutely critical. I am enormously proud that Oregon students are working to help find solutions to these challenges.”

COMMUNITY PROGRAMS

Making Resolution Relevant

Grant Supports Appropriate Mediation Models in African Immigrant Communities

The Oregon Office for Community Dispute Resolution (OOCDR), a vital part of the ADR Center since 2003, has begun a new grant initiative aimed at funding collaborative pilot projects that address emergent needs in Oregon communities.

Under this initiative, Resolutions Northwest, a nonprofit that provides community dispute resolution services in Portland, in partnership with Africa House, an organization that helps African refugees upon their arrival in Oregon, has been awarded an OOCDR grant to design and deliver culturally appropriate models for resolving a variety of disputes related to the recent relocation of African refugees and their families to the Portland metro area. An estimated 18,000 to 20,000 African immigrants and refugees from twenty-five different countries currently live in the area.



According to Africa House director Djimet Dogo, “In Africa, conflicts are resolved within the immediate or extended family. Here, however, those same social networks don’t necessarily exist. The conflicts refugees are experiencing here are different than those at home, particularly (those) between parents and children.”

Carrie Heltzel, OOCDR administrator and initiator of the grant program, says she looks forward to learning about the successful outcomes of this important project and to sharing them with other mediation centers around the state.

JANE GORDON
Director, Appropriate Dispute Resolution Center

MICHAEL MOFFITT
Associate director, Appropriate Dispute Resolution Center

CHEVNEY RYAN
Professor; cofounder, graduate program in conflict and dispute resolution

CARRIE HEITZEL
Administrator, Oregon Office for Community Dispute Resolution

TIM HICKS
Director, master’s degree program in conflict and dispute resolution

JESSICA WALKER-KELLEHER
Assistant director, Appropriate Dispute Resolution Center

TORI KLEIN
Program director, Competition Not Conflict program

Dispute Resolution at Oregon

www.law.uoregon.edu/org/adr

- **Courses include** Alternative Dispute Resolution, Negotiation, Mediation, Arbitration, Insurance and Commercial Mediation, Federal Judicial Settlements, Environmental Conflict Resolution, Managing Conflict In Organizations, Understanding Divided Societies, Cross-Cultural Dynamics in Conflict Resolution, and Basic Facilitation
- Thirty-Hour Basic Mediation Training
- Representation In Mediation Student Competition
- Moot Court Negotiation Competition
- Mediation Clinic
- Master's Degree Program in Conflict and Dispute Resolution
- Oregon Office for Community Dispute Resolution
- Competition Not Conflict
- Public Policy Collaborative
- Appropriate Dispute Resolution Advocates Student Group
- American Bar Association Directory of All Law School Dispute Resolution Offerings



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School of Law

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Dispute Resolution: Examples and Explanations by Michael Moffitt and Andrea Schneider (Aspen Publishers, 2008).

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